

IT COUNTRY MANAGER US

Semperit AG Holding is a publicly listed, internationally oriented group that develops, manufactures, and markets polymer products in more than 100 countries. The company operates through two divisions: **Industrial Applications** and **Engineered Applications**.

- **Industrial Applications** focuses on high-efficiency, cost-optimized production of products such as hydraulic and industrial hoses, as well as profiles.
- **Engineered Applications** includes escalator handrails, conveyor belts, cable car rings, and other engineered elastomer products, including the Rico Group, with a strong emphasis on customized technical solutions.

Founded in 1824, Semperit is a long-established Austrian company headquartered in

Vienna.

IT Country Manager [USA]

Location: United States

Reports To: Central IT Organization / Global IT Leadership

Industry: Manufacturing / Industrial Products

Position Summary

The IT Country Manager is responsible for ensuring the reliable operation, maintenance, and continuous improvement of local IT and Operational Technology (OT) systems and infrastructure across Semperit's U.S. operations.

This hands-on role provides first-, second-, and third-level support while coordinating closely with global IT teams to ensure compliance with corporate standards, cybersecurity requirements, and technology initiatives. The successful candidate will play a key role in supporting manufacturing operations, business users, and digital transformation projects.

Key Responsibilities

- Provide 1st, 2nd, and 3rd level IT support for local users and facilities.
- Ensure the availability, performance, and security of IT and OT infrastructure.
- Manage workstation, server, network, and peripheral device environments.
- Administer Active Directory, user accounts, permissions, and access rights.
- Support email systems, archiving solutions, and collaboration tools.
- Oversee backup and recovery processes and ensure business continuity.
- Coordinate procurement, installation, and lifecycle management of hardware and software.
- Work closely with manufacturing teams to support production-related systems and OT environments.
- Coordinate local infrastructure projects with central IT and external vendors.
- Ensure adherence to group-wide IT policies, standards, and cybersecurity guidelines.
- Report implementation progress and project status to central IT functions.
- Identify and implement innovative IT and OT solutions that improve operational efficiency and production control.
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Required Qualifications

Education

- Associate's or Bachelor's degree in Information Technology, Computer Science, Information Systems, or a related technical field.
- Equivalent technical education and relevant experience will also be considered.

Experience

- Minimum of 5 years of experience in IT infrastructure, systems administration, or IT operations.
- Experience supporting manufacturing or industrial environments preferred.
- Exposure to Operational Technology (OT) environments is highly desirable.

Technical Skills

- Windows workstation and server administration
- Microsoft Active Directory
- Network administration and troubleshooting
- Email and email archiving solutions
- Backup and disaster recovery systems
- Hardware and software deployment and maintenance
- IT infrastructure monitoring and support
- General cybersecurity awareness and best practices

Personal Competencies

- Strong analytical and problem-solving skills
- Excellent communication and interpersonal abilities
- Team-oriented with strong collaboration skills
- High level of ownership and accountability
- Proactive and customer-focused mindset
- Strong organizational skills and attention to detail
- Ability to manage multiple priorities in a dynamic environment
- Adaptability and willingness to learn new technologies
- Commitment to maintaining system integrity, reliability, and security

Benefits:

- Medical
- Dental
- Vision
- 401(k)
- Paid Time Off

What We Offer

We provide an engaging and rewarding work environment within a global organization that operates production sites across Europe (Austria, Germany, Hungary, Czech Republic, and Poland), the United States, and Asia (Thailand, China, India, and Malaysia), along with additional sales offices worldwide. We offer excellent opportunities for professional growth, supported by comprehensive training and ongoing development programs.

Location:

- Newnan, GA

All qualified applicants will receive consideration for employment at Semperit without regard to race; creed; color; religion; national origin; sex; age; disability; sexual orientation; gender identity or expression; genetic predisposition or carrier status; veteran, marital, or citizenship status; or any other status protected by law. Semperit is proud to be a drug-free and equal opportunity employer.

M/F/D/V

Your benefits